

Frequently Asked Questions About One-Stops or Job Centers

FAQs

What are One-Stops?

One-Stop Career Centers provide a full range of assistance to job seekers under one roof. The concept of “one-stop shopping” for job seekers led to the name One-Stop Career Centers. They are also called One Stop Job Centers, One Stops, or Job Centers. Customers can visit a center in person or connect to the center’s information online from any location with internet access.

The range of services offered by One-Stops may differ. Some are comprehensive and others are affiliates that are generally smaller and do not offer the full range of services.

Why are One-Stops needed?

One-Stops are the place for employment and training information for businesses, unemployed persons, and employed workers seeking to move up the career ladder. Job seekers can search for jobs anonymously, with no registration requirement. Employers can post job openings online and search for candidates that best suit their hiring needs.

Who are One-Stops for?

Everyone is eligible to visit their local One-Stop Career Center to find out about services. Centers have a resource room open to everyone and may include computer access, online website resources, information, workshops and referrals.

One-stops also provide universal services that are accessible to people with disabilities. Additional programs funded by the Workforce Investment Act or WIA have their own eligibility requirements. Many One-Stops also have programs and services for Youth or Dislocated Workers.

Be an Advocate!

Tips for getting the most out of your local One-Stop Center

Be Active! Find your local One-Stop or job center and stop in to find out more about the services and programs available.

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The Paths to Employment Resource Center (PERC) is a partnership that provides training and technical assistance to promote employment and full community participation for people with disabilities through cutting edge technologies, evidence based practice and research.

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Frequently Asked Questions

One-Stops

Is there a fee for using the centers?

Most One-Stops provide basic services at no cost. Some educational and training programs have fees.

How do they work?

One-Stops are a flexible resource for both job seekers and employers. A job seeker can use the One-Stop website or visit the center in person to talk to staff about services and resources. Employers can post their job openings on the One-Stop website and search for candidates looking for work. Everyone can access the core services that correspond with their needs, but job seekers needing greater assistance finding work will need to register and work with staff to determine the best options available for them.

Do I need to make an appointment to use the resources in the One-Stop center?

Most One-Stop services are available on a walk-in basis. Feel free to drop in during regular hours. You can help yourself to the resources available in the center. Reservations may be needed for workshops and specialized services. Check with your local one-stop for more information.

Where can I find a One-Stop in my area?

Visit the Department of Labor website featuring a map of State One-Stop websites.

<http://www.doleta.gov/usworkforce/onestop/onestopmap.cfm>

Resources

Department of Labor

<http://www.doleta.gov/usworkforce/onestop/onestopmap.cfm>

Career One-Stop

<http://www.careeronestop.org/>

PERC Related Materials

Materials related to this topic can be found on the PERC website - these materials include free trainings, resources, and the latest research.

www.percthinkwork.org

Comments? Suggestions?

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